

SKYTRAX RANKS EVA AIR IN TOP TEN AIRLINES IN THE WORLD

The latest ranking represents another mark of excellence and quality achievement for the airline







25 June 2024 – EVA Air, Taiwan's leading independent airline, has ranked in the world's top ten airlines by SKYTRAX, an airline and airport review and ranking site, which unveiled its "2024 Global Airline Awards" at the Fairmont Windsor Park on Monday, 24 June, 2024. EVA Air President Clay Sun attended the ceremony on behalf of EVA Air and accepted 16 of the airline's awards, including 8th place ranking among the "World's Top 10 Best Airlines" and first for "Best Premium Economy Class Airline Catering" and "Best Premium Economy Class Onboard Catering in Asia". EVA also earned distinction as one of only 10 SKYTRAX's Five-Star Airlines for the ninth consecutive year.

"Reaching the highest bar to win the SKYTRAX 5-Star Airline Rating is an honour and the best affirmation we could receive of the good and hard work all our employees perform on a daily basis," said EVA President Clay Sun. "We are grateful to every passenger for their trust and support and will continue to pursue excellence and continuously introduce the latest technology to optimise our services in order to bring a more comfortable, safe and enjoyable flight journey to all passengers."

EVA Air launched the world's first Premium Economy Class in 1992, leading the airline industry and setting the pace for widespread adoption of this innovative cabin. As it continues to expand its fleet and network, EVA is adding its latest Premium Economy in-between the Royal Laurel and Economy Classes on its Boeing 787-9s, refreshing and reconfiguring the aircraft. It will introduce the first upgraded B787-9 before the end of 2024 and the rest of the fleet will undergo the upgrade process. EVA Air will use them to facilitate flight scheduling and further elevate service quality, enabling more passengers to enjoy higher quality onboard experiences at affordable fares.

^{*}Photo captions at end of release.



In order to further optimise in-flight services, starting from July 2024, EVA will offer Taiwan's famous Kanpai Group Japanese-style barbecue meals to passengers in all three cabin classes, initially available on routes departing from Taipei to Los Angeles, San Francisco, Seattle, and New York. On top of that, the service items are constantly improving; its Royal Laurel Class exclusive Giorgio Armani amenity kit and Premium Economy Class Kipling amenity kit received "Best Onboard Amenities Kit (Business)" from Onboard Hospitality magazine and "Asia Best Premium Economy Class Amenity Kit" from PAX International at this year's WTCE (World Travel Catering Expo) in Germany. The new collection will launch in the second half of 2024, bringing a refreshing experience to passengers.

SKYTRAX derives its annual "Global Airline Awards" from analyses of results of an international passenger service survey that measures satisfaction with individual air travel experiences. The organisation launched online questionnaires that reached hundreds of countries and more than 21 million travellers to evaluate services from airports to cabins for more than 350 airlines and airports.

EVA Air has repeatedly won SKYTRAX "Global Airline Awards." Its rankings and the associated categories are:

Winning Awards	Ranking 2024
World's Top 10 Airlines	No. 8
Best Premium Economy Class Airline Catering	No. 1
Best Premium Economy Class Onboard Catering in Asia	No. 1
World's Best Premium Economy Class Airlines	No. 3
Best Business Class Airline Comfort Amenities	No. 3
The World's Cleanest Airline	No. 3
The World's Best Airline Cabin Crew	No. 4
The World's Best Airport Services	No. 4
Best Airline Staff in Asia	No. 4



World's Best Economy Class Airlines	No. 5
The Best Airlines in Asia	No. 5
Best Premium Economy Class Airline Seats	No. 6
Best Business Class Onboard Catering	No. 8
Best Economy Class Airline Catering	No. 8
World's Best Business Class Airlines	No. 9
Best Economy Class Airline Seats	No. 9

To learn more about EVA Air's travel destinations and award-winning services, and to buy tickets, visit www.evaair.com

*Photo Captions: Caption 1: SKYTRAX announced "2024 World Airline Awards", EVA Air was ranked in 8th place among "World's Top 10 Best Airlines," and SKYTRAX's Five-Star Airlines for the ninth consecutive year. The ceremony was attended by EVA Air President Clay Sun (Middle).

Caption 2: EVA Air won SKYTRAX's Five-Star Airlines for the ninth consecutive year and won 1st place in "Best Premium Economy Class Airline Catering" and "Best Premium Economy Class Onboard Catering in Asia" at the award ceremony.

Caption 3: EVA Air's Premium Economy Class service has won numerous global awards and this year it was selected in 1st place in SKYTRAX's "Best Premium Economy Class Airline Catering" which is highly recognised by passengers.

Ends

About EVA Air:

EVA Air is a Star Alliance member and is one of 10 SKYTRAX-rated 5-Star airlines worldwide. It also ranked 8th among the SKYTRAX World's Top 10 Airlines and secured additional spots in SKYTRAX's top 10 for Best Economy Class Onboard Catering, Best Business Class Airlines, World's Best Airline Cabin Cleanliness, World's Best Airport Services and more. TripAdvisor recognised it among the "Top 10 Airlines – World" and awarded it top spots in four more categories in its Travelers' Choice Awards for Airlines while Travel + Leisure readers ranked it in the Top-10 International Airlines. It won a spot in Condé Nast Traveler's prestigious 2021 Readers' Choice Awards for the Top 10 Airlines in the World and also earned a place in AirlineRatings.com's "Best of the Best" World's Best Airlines 2021 after similarly high ratings for safety and COVID compliance in January. The carrier was established in 1989 as Taiwan's first privately owned international airline. It is part of the respected Evergreen Group and a sister company to global container-shipping leader Evergreen Line. It flies a fleet of more than 80 Boeing and Airbus aircraft to over 60 international destinations throughout Asia, Oceania, Europe and North America where gateways are



Chicago, Houston, Los Angeles, New York, San Francisco, Seattle, Toronto and Vancouver. Travellers can learn more about EVA destinations and schedules or book and buy tickets at www.evaair.com.

Media contacts:

Hume Whitehead – Richard Hume (Richard@humewhitehead.co.uk, +44 (0)203 375 4050)